



## Dental Voice Broadcasting

**Dental Voice Broadcasting** is a patient communications medium used by many dental practices to automate appointment scheduling, free-up administrative resources, acquire new patients, improve doctor-patient rapport, reduce appointment no-shows and increase overall patient satisfaction.

The **Dental Assistant™** is a user-friendly PC based Dental Voice Broadcasting system, used by many dental administrators today. It utilizes existing phone line resources by connecting in parallel with standard telephone communication lines or through new or existing PBX phone equipment. It can be used as a stand-alone patient messaging tool, or it can integrate with new or existing dental practice management systems to automate patient communications. The sub-modules of the **Dental Assistant™** can perform the following Dental Voice Broadcasting campaigns:

**Dental Appointment Reminder**  
**Dental Appointment Scheduling**  
**Dental Appointment Re-scheduling**  
**Dental Check-up Reminder**  
**Overdue Payment Reminder**  
**Dental Patient Survey**  
**Dental Patient Messaging**  
**Dental Staff Messaging**

The **Dental Assistant™** is an application module built behind a very powerful **Dental IVR** platform called the **ICS™** (*Integrated Communications Server*). The **ICS™** is an award winning *Unified Communications* system, designed to streamline messaging within a dental administrative office and its patients. A base **ICS™** system comes standard with a very robust suite of features like: Automated Attendant (speech ready), On-Hold Messaging, Unified Messaging (voice/fax to email), Off-Premise Call Transfer, Call Screening, Call Accounting (user and trunk line reporting), Call Queuing, Text Messaging (desktop to wireless), Call Recording, and more. The **ICS™** gives dental practice stakeholders peace of mind assurance that all their business communications needs are being managed all under one platform.



*We take technology to task.™*

Call **TasTec Inc.** at 289-632-2338 for more info or visit:

<http://www.tastecinc.com/dental.html>

